STATUS 5TH GENERATION DIY SERIES (SINGLE-ZONE & MULTI-ZONE) MINI-SPLIT SYSTEMS

LIMITED WARRANTY

FOR MINI-SPLIT AIR CONDITIONERS MANUFACTURED AFTER JANUARY 1, 2026

Status LLC warrants the above product models (the "product") against failure due to a defect in materials or workmanship in the (a) internal parts or components of the product, including the compressor for a period of eight (8) years; and (b) remote-control unit of the product for a period of one (1) year. All warranty periods begin on the original installation date, determined as follows:

- For products installed in existing residences: the date the product was originally installed.
- For products installed in a newly constructed residence: the date the residence is purchased from the builder.
- If the above installations cannot be verified: 90 days from the product's production date as shown by its serial number.

If a part or component is found to be defective during the applicable warranty period, Status will replace the failed defective part or component without charge. Replacement parts are warranted for the remainder of their original warranty period. Parts and components used for replacement may be of like kind and quality and may be new or refurbished. Defective parts must be made available to Status in exchange for the replacement parts and become the property of Status. This limited warranty is made to the owner of the residence where the product was installed on the original installation date. Unless prohibited by the law applicable to where the product is installed, this limited warranty is not transferable and is subject to all provisions, conditions, limitations, and exclusions stated above and below.

SCOPE AND CONDITIONS OF COVERAGE

The limited warranty only applies to products:

- originally manufactured on or after January 1, 2026 as determined by the product's serial number;
- within the applicable warranty period at the time a claim is made;
- originally installed in an owner-occupied residence in the United States or Canada in accordance with Status' installation instructions and the laws applicable to the installation location;
- located at their original installation address;
- operated and maintained according to the documentation provided with the product; and
- that meet all other conditions stated elsewhere in this limited warranty.

This limited warranty does not cover:

- any failure of the product caused by anything other than a defect in materials and workmanship of the product;
- labor charges of any nature, including to inspect or service the product, remove defective parts, reinstall replacement parts;
- packaging and shipping charges to return and replace defective parts, or damage to the product during shipping;
- any cost to dispose of or replace refrigerant in the product;
- changes in the appearance of a product that do not affect its performance; and
- **any special, indirect, or consequential damage to other property of any nature or reason whatsoever.** Some states or provinces do not allow the exclusion of incidental or consequential damages, so this limitation may not apply.

This limited warranty is null and void if the product was:

- relocated from the place it was installed on the original installation date;
- used in an application or environment other than that for which it was intended;
- misused, abused, or improperly installed or removed from the place of its original installation;
- damaged by accident, disaster, or other cause;
- modified, altered, defaced, or its serial number is removed; or
- transferred or sold by the original owner of the product.

This limited warranty is in lieu of all other express warranties. THE EXPRESS WARRANTIES MADE IN THIS LIMITED WARRANTY ARE EXCLUSIVE AND MAY NOT BE CHANGED BY ANY PERSON. ANY EXPRESS WARRANTY NOT PROVIDED HEREIN, AND ANY REMEDY WHICH, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND DISCLAIMED. IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO A TERM OF ONE YEAR FROM THE DATE OF ORIGINAL INSTALLATION. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THE ABOVE MAY NOT APPLY.

HOW TO MAKE A CLAIM

To obtain warranty service, the original owner must contact Status by email or telephone as listed below and provide his or her full name, address, email address, and telephone number, the product's serial's number, a description of the alleged defect, and the date of the product's original installation. A representative will promptly contact you with further information and instructions. Documentation such as proof of purchase and installation may be required to establish coverage.

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